

# Be Prepared for Storms

Use these helpful tips to be ready when strong weather strikes.

**STAY SAFE. STAY INFORMED.**

**✓ Make a Plan for Extended Power Outages**  
Know where you will go in the event of a power outage that could last multiple days. Most communities have a designated location with emergency back-up power. Make arrangements to stay with a relative, friend or neighbor who has power in case of an outage.

**✓ Assemble an Emergency Storm Kit**  
Take a few minutes to gather important items to keep handy in the event of summer storms. Your kit should contain bottled water, non-perishable foods, blankets, flashlights and fresh batteries, first-aid kit and prescription medications, special medical supplies, tools and other essential items.

**✓ Register for the Emergency Medical Equipment Notification Program**  
This program is important for customers who rely on electricity for life-support equipment such as respirators and kidney dialysis equipment in their homes. This program provides:

- Notification of scheduled outages
- Notification of severe storms such as hurricane warnings that could lead to extended power outages
- An information package sent annually to help prepare for emergencies

CALL 1-800-375-7117 and ask for a customer care representative or visit [delmarva.com/EMENP](http://delmarva.com/EMENP) to learn more.

**✓ Get Information**  
We are committed to keeping you informed should an outage occur.

- **Call 1-800-898-8042 or 1-800-898-8045** to report outages and downed wires. Please request a call back so we can verify if individual or small groups of outages still exist.
- **Go online to [delmarva.com](http://delmarva.com)** and click "Report/Get Outage Status." By entering your account information, you can get updates, use dynamic outage maps to zoom in and see where outages have occurred, get important contact information and see estimates for when power will be restored. Outage maps are updated every 10 minutes.
- **Use the Delmarva Self-Service app** on your mobile device to get information. You can report outages, access outage maps, get restoration estimates, and call us through a direct dial link. Download the free app on your mobile device at [delmarva.com/mobileapp](http://delmarva.com/mobileapp).

---

**Restoring power safely takes time. We work quickly, and will keep you informed about our progress. That's the power of being prepared.**

---



Your life. Plugged in.™

[delmarva.com](http://delmarva.com)