

# MUNICIPAL SERVICES COMMISSION

CITY OF NEW CASTLE, DELAWARE 19720-0208

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## SERVICE INTERRUPTION NOTICE

**DATE:** September 13, 2019

**TO:** Water Customers

**FROM:** Municipal Services Commission (MSC)  
Water Department

**RE:** Interruption of Water Service due to Repairing Water Valve

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### IMPORTANT NOTICE TO OUR WATER CUSTOMERS

The MSC will be repairing a broken water valve at the intersection of East 5<sup>th</sup> Street and Harmony Street. We will excavate and prep the work area around the valve on Monday, September 16<sup>th</sup> and will perform the repair to the valve on Tuesday, September 17<sup>th</sup>.

There will be an interruption of water service on **Tuesday, September 17<sup>th</sup>** for East 5<sup>th</sup> Street Residents and for Residents on Harmony Street between 4<sup>th</sup> Street and 5<sup>th</sup> Street.

The interruption will be for repairing the water valve. The outage is expected to last from **9:00am until 10:00am**, but could last longer due to unforeseen complications.

The interruption may cause some discoloration of the water and allow air to enter the system. Should you experience these conditions, please run your cold water tap until it is clear and the air has escaped from the system.

Please plan for the interruption by storing sufficient water for your needs.

In the event of heavy or steady rain, the outage will be rescheduled.

The MSC requests your cooperation during this outage and regrets any inconvenience it may cause to our customers.

If you have a special problem or need we should be aware of or give special consideration to, please contact Ryan Jaeger, Water Supervisor, at 323-2333 or 221-4519 between 7:00am and 3:30pm, Monday through Friday.

Thank You.