



The New Castle Crier

The Official Newsletter of New Castle City

Volume 14 Issue 2* New Castle, DE * February 2020



Now is the time to
Schedule Over 65 &
Disability City
Property Tax

Exemption Interviews.

See Back for more information.

City News

**The next Regular
City Council meeting
is 7 p.m.,
Tues., Feb. 11th at
Town Hall**

**City Offices will be
closed on Mon., Jan. 20th
in observance of Martin
Luther King, Jr. Day**

**Revised Trash
Pickup Schedule:**
Reg. Date Revised Date
Feb. 20th Feb. 21st
Feb. 21st Feb. 22nd

**City Offices will be
closed on Mon., Feb 17th
in observance of
President's Day**

**Revised Trash
Pickup Schedule:**
Reg. Date Revised Date
Feb. 17th Feb. 18th
Feb. 18th Feb. 19th



The City Calendars are here!

This year the
cover of the City
calendar features

a beautiful painting of the Old
Library Museum by local artist
Dennis Young. Inside you will find
photos, taken by Bruce Burk
highlighting all the areas of the City
that make up New Castle.

Please take time to read through the
calendar, as it makes up the Annual
Report for City government activities
that occurred in 2019, and provides
a preview for what residents can
expect in 2020.

Inside the calendar you will find
helpful information and reminders.
Do you want the latest information
on recycling; go to October. When
are tax bills mailed, check July.

On the calendar page for each month
you will find any changes in the
Public Works schedule, such as the
trash and recycle schedule after a
holiday. Look in the lower left
corner to see the changes. If it's a
Monday holiday, follow the **Monday
"Rule of Thumb"** *When the City is
closed for a Monday holiday,
Monday's trash will be picked up on
Tuesday, and Tuesday's trash will be
picked up on Wednesday; Yard Waste
will be picked up on Thursday, and
there will be a citywide Recycle Pick
Up on Friday.*

The Calendar also highlights the
many annual events that take place
in New Castle throughout the year.
Check the February page to see the
list of special events; all the old
favorites are back plus a few new
events, that are sure to become
traditions.

January/February Events

The New Castle Public Library is hosting "Revisiting
the Founding Era," it is being presented through a
grant award the library received from the American
Library Association and the Gilder Lehrman Institute
of American History.

Thursday, January 23, 2020 @ 7 p.m.
**Meet the Founding Fathers: What They Thought
About Government, Taxation and Individual
Liberties** – presentation by historian, Gene
Pisasale.

Thursday, February 6, 2020 @ 6:30 p.m.
**Portrayal of Major Robert Kirkwood (Delaware
Continental)** – presentation by Chris Mlynarczyk
President/Commander of the 1st DE Regiment.

Friday, January 24th - 5:00 - 8:00 p.m.

Fourth Friday Art Loop Downtown.

Walk through town visiting galleries, unique objets
d'art while snacking and sipping wine.

Wednesday, February 12, 7:00 p.m.

Lecture: Italian American Story

The Arsenal, 30 Market Street, New Castle

Free to the public.

Join the NC Historical Society at the Arsenal for a
free presentation with J. Jordan Storlazzi, Jr., M.D.

Looking ahead to March:

Sign up now and start training!

7th Annual atTACK addiction 5K Run/Walk

Saturday, March 7th

For more information go to:

www.attackaddiction.org

atTACK
addiction

New Castle – The First Capital of the First State!

The most picturesque and historic waterfront community on the East Coast!



Municipal Services Commission of the City of New Castle Has a New Payment Option



- Pay by Phone
- Don't wait in line.
- Hear real time balances and due dates.

In 2019, the Municipal Services Commission (MSC) of the City of New Castle began offering the ability to pay bills on the telephone (in addition to online). Customers are able to call **1-866-236-8299** and make a payment or just check their balances. The system is completely Interactive Voice Response (IVR) and user-friendly. If you do have problems with utilizing the service please feel free to contact the MSC's customer service at **302-323-2330** and they will be able to assist you.

We would like to caution ALL MSC customers as we are aware of scammers calling customers and advising their service will be discontinued if they do not call an 800 number to make payment. Please think TWICE before making payments over the phone and be sure you are calling the correct numbers.

One of many benefits of Public Power is that we are local and if you are unsure about a phone call you can just stop in our office and we can assist you with your payments.

The MSC does utilize Tyler Notify (electronic phone calls) to remind customers their payments are due, however, customers will typically receive one call per month. We will not call you over and over again as many scammers are known to do. Again, please call our Customer Service or stop by our office if you have any questions 302-323-2330.



Over 65 & Disability City Property Tax Exemption

Interviews for the City of New Castle Property Tax Exemptions will be conducted from January 15th through April 30th. To apply, applicants must appear in person and provide photo ID and income information. For more information and to schedule an interview please call Diane Delgado at 302-322-9804.



Residents already receiving an exemption are reminded to send back City audit letters and a copy of their 2019 Social Security exemption award letter (for disability exemption only) by April 30th.



Don't miss the February 3rd deadline to renew your City Business & Rental Housing Licenses

All businesses located in and/or working within the city limits of New Castle, must have a 2020 New Castle City business license.

All rental properties must renew their New Castle City Rental Housing Business License annually. Both license applications are available at the City Administration Building, 220 Delaware Street or on the City website at newcastlecity.delaware.gov.

Business Licenses for businesses located within the City Limits and Rental Business Licenses are due by February 1st, after which a late fee will be assessed at 10% per month. Applications can now be submitted online on the City website's forms-and-fees page. Call 302-322-9801 with any questions.

Code Enforcement Corner

Code Enforcement helps to maintain and improve the quality of life of New Castle City residents by administering an unbiased enforcement program to correct violations of City zoning, property maintenance and building codes.

Complaint forms are available at the City Offices or on the City Web site newcastlecity.delaware.gov. Complaints are handled on a confidential basis; however, if feedback and/or updates are requested, name, address and phone number need to be provided with the complaint.

§ 94-4 Feeding of Wildlife No person shall feed any wildlife in any public park. According to the National Geographic society, feeding wildlife is generally a bad idea. Food-seeking squirrels bite more people than any other animal in National Parks, also providing food for wildlife also teaches those

animals to associate humans with food. This can make them more likely to get hit by cars, get into altercations with children or pets.



§ 94-1 Defecation on public or private property prohibited; owner to remove feces.

It shall be unlawful for any person to knowingly permit a dog, cat or other domestic animal owned or subject to the control of such person to defecate upon any street, sidewalk or park, or upon any public property, or upon any private property within the City of New Castle without the consent of the owner or tenant of such private property. In the event that any dog, cat or other domestic animal deposits its excrement upon any public or private land within the City of New Castle, such owner of said dog, cat, or other domestic animal shall remove immediately, in a sanitary manner any fecal matter deposited by said dog, cat or other domestic animal.