Coronavirus (COVID-19) Information
Mayor Signs Emergency Declaration for the City of New Castle; City Offices Closed to the Public, but City Services Will Continue

On March 17, 2020 Mayor Quaranta signed an emergency Declaration outlining the City’s response to the Coronavirus.

City of New Castle offices are open for City personnel, but closed to the general public through at least May 31, 2020. At this time, City services such as trash, yard waste, and recycle pick up will continue as normally scheduled.

In conjunction with the recommendations put forth in the State of Emergency mandated by the Governor, along with the recommendations by the CDC, effective immediately, the City is cancelling all public events through the end of May.

The City of New Castle is taking every precaution to prioritize community health and well-being. During the coming weeks, following the direction of public health officials and the strong possibility of any unforeseen changes in circumstances, the City will revise plans as appropriate.

We will continue to monitor this extremely serious and fluid situation and will provide updates as they become available. We strongly encourage residents and our business partners to check our website and Facebook page as often as possible for updates; or call the City offices with any questions at 322-9801.

Thank you for your patience and understanding during these very challenging circumstances. You can read the Mayor’s Declaration on the City website, www.newcastlecity.delaware.gov. Click the link at the top of the page.

MSC Offices Closed to the Public but Staff Working to Assist Customers

Due to the state of emergency for the State of Delaware due to Coronavirus (COVID-19), MSC offices will be open and working, but closed to the public effective March 16, 2020 until further notice. MSC customers are able to make payments online, over the phone (866-236-8299), in the dropbox located in the front of 216 Chestnut Street and through the mail. If residents have questions please call 323-2330.

Trustee Election Suspended Until Further Notice

Due to the health risks posed by the Corona virus outbreak, and the recommendations of the State and Federal governments, the Trustee election scheduled for March 21, 2020 is suspended until further notice.

The Trustees’ office will be closed until further notice. The election will resume when the threat passes and ample public notice will be provided ahead of time.
The U.S. Census Bureau is carefully monitoring the coronavirus (COVID-19) situation and will follow the guidance of federal, state and local health authorities.

Their preparation and contingency planning centers on two key principles: The health and safety of their staff and the public is of the utmost consideration and importance. Additionally, they must fulfill their constitutional obligation to deliver the 2020 Census counts on schedule, and they must adhere to their core task of counting everyone once, only once, and in the right place.

The key message right now is: **It has never been easier to respond to the Census on your own, whether online, over the phone or by mail—all without having to meet a census taker.**

From March 12th-20th, households will receive the first of several invitations to participate in the 2020 Census. They are encouraging everyone to respond online as soon as they receive their invitation with the provided instructions to go online. Instructions include the web address for the online questionnaire in English as well as 12 additional languages.

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**Trustees Announce Annual Educational Grant Fund**

The “Trustees of New Castle Common Educational Grant Fund” was established in 1983 for eligible residents of the City New Castle.

An applicant must be a senior in high school or a recent high school graduate who is entering freshman year in an accredited undergraduate college or university as a full-time student in the coming September.

The grants are awarded to **full-time residents** of the City of New Castle. High school seniors must provide a high school transcript and an acceptance letter from a college or university in order to be considered for the grant. If the applicant is a dependent, the parent must be a resident of the City of New Castle.

Funded applicants from previous years who continue to be a **student in good standing** are invited to reapply.

Application packets are available from the Trustees of New Castle Commons, 201 Delaware Street, New Castle or on line at trusteencc.org Please call 322-2809 with any questions about the process or about residency in the City of New Castle.

**Please note the application and necessary information must be received by the Education Grant Committee no later than July 1, 2020.**

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**Code Enforcement Corner**

§ 204-6 Rules and regulations governing disposition and collection of garbage, and refuse. Place trash, yard waste and recycle at the curb the night before your scheduled pick-up day, this will insure your items will be picked up. Public Works crews start work at 6 a.m. in the summer, and 7 a.m. in the fall and winter.

**TRASH/RECYCLE & YARD WASTE:**

City of New Castle offices are open for City personnel, but closed to the general public through at least May 31, 2020. At this time, City services such as trash, yard waste, and recycle pick up will continue as normally scheduled. If you need a **SPECIAL TRASH PICK UP**, call the City Office at 322-9800. You can also go online to our Forms and Fees page. If you need a Special Trash Pick Up or need a Building Permit, these can be printed out and mailed in or paid directly online.

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**Stay Informed**

Stay informed, and make sure you are getting the correct information. Call ahead to find out the latest Information. Many local offices are doing business, but closed to the public.

- **City Administration Office** - 302-322-9801 [www.newcastlecity.delaware.gov](http://www.newcastlecity.delaware.gov)
- **Municipal Services Office** - 302-323-2330 [www.newcastlemsc.delaware.gov](http://www.newcastlemsc.delaware.gov)
- **Trustees** - 302-322-2809 [www.trusteesncc.org](http://www.trusteesncc.org)
- **New Castle City Police** - 302-322-9800 **Dial 911** – Police, Fire, or Medical Emergency.
- **Dial 573-2800** – Non-Emergency (police response needed. City or County Police will be dispatched as available.)