

MUNICIPAL SERVICES COMMISSION

CITY OF NEW CASTLE, DELAWARE 19720-0208
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NOTICE

Municipal Services Commission 2024 Annual Hydrant Flushing Program

The Municipal Services Commission Water Department will begin our annual Fire Hydrant Flushing Program on **Monday, June 3rd**. Flushing will begin at 7:30am and end at 3:00pm Monday through Friday taking approximately 10 business days to complete. Our Hydrant Flushing Program is important to our water system and is an integral part of our goal to deliver the safest and highest quality water possible. Additionally, it ensures fire protection is available by testing the operation of our hydrants.

The Municipal Services Commission schedules our flushing program when demands are lower using a carefully planned route to control the direction of flow within the distribution system. Customers should not experience service interruptions during the flushing process.

The flushing process may cause some temporary water discoloration. There is no health hazard associated with the discolored water. If you notice discolored water, run several cold water taps at the same time until the water is clear. Avoid using your cold or hot water and doing laundry until you are certain the water is clear.

The Municipal Services Commission urges all residents to exercise caution while traveling around the hydrant flushing crews as water may accumulate in the flushing area.

Your understanding and cooperation during this process is appreciated. If you have questions or would like additional information, please contact the Municipal Services Commission Water Department at 302-323-2333 between 7:00am and 3:30pm Monday through Friday.