

As we enter into the winter season, residents and property owners are reminded of New Castle City Code § 209-1. Removal of snow and ice required.

- Residents are reminded that any person, corporation, company or other entity, being the owner, tenant or occupant of any house or other building, or the owner of any improved or unimproved lot, shall remove any snow, hail, ice or other matter or thing from any pavement, sidewalk or footway along and adjoining said premises within 24 hours of the time snow ceased to fall or the ice formed. Said owner, tenant or occupant shall cause a pathway to be cleared at least three feet in width along the pavement or sidewalk to the gutter to allow the free passage of pedestrians.

Please remember to clear snow and ice from sidewalks to ensure safety of all residents.

Additionally, residents are reminded to enroll in Code Red emergency alerts regarding traffic conditions, and including road closures, inclement weather, missing persons, criminal activity, fires, utility outages various threats to people, property, or the environment, and more. Be sure to opt in for the communication method that will best reach you, or all of them- text, email, phone call, etc.

Residents can register by visiting: <https://accountportal.onsolve.net/NewCastleAlerts> or texting NewCastleAlerts to 24639.

Any questions or for assistance in registering, please call the City Administration office at 302-322-9801.