

THE MUNICIPAL SERVICES COMMISSION

OF THE
CITY OF NEW CASTLE, DELAWARE 19720-0208
PHONE: 323-2330 FAX: 323-2337

SERVICE INTERRUPTION NOTICE

DATE: August 18, 2024
TO: Water Customers
FROM: The Municipal Services Commission
Water Department
RE: Interruption of Water Service

IMPORTANT NOTICE TO OUR WATER CUSTOMERS

There will be an interruption of water service on Wednesday, August 20th in the area of Shaw Alley and West 5th Street. In the event of heavy or steady rain, the outage may be rescheduled.

The interruption will be for installing a new water main and services on Shaw Alley. The outage is expected to last from 8:00am until 3:00pm, but could last longer due to unforeseen complications. The interruption may cause some discoloration of the water and allow air to enter the system. Should you experience these conditions, please run your water until it is clear and the air has escaped from the system.

Please plan for the interruption by storing sufficient water for your needs.

The Municipal Services Commission requests your cooperation during this outage and regrets any inconvenience it may cause to our customers.

If you have a special problem or need we should know about or give special consideration to, please contact the Municipal services Commission at 302-323-2333 or 302-323-2334 between 7:00am and 3:30pm, Monday through Friday.

Thank You.