

# THE MUNICIPAL SERVICES COMMISSION

OF THE  
CITY OF NEW CASTLE, DELAWARE 19720-0208  
PHONE: 323-2330 FAX: 323-2337

## SERVICE INTERRUPTION NOTICE

**DATE:** March 13, 2026  
**TO:** Water Customers  
**FROM:** The Municipal Services Commission  
Water Department  
**RE:** Interruption of Water Service

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### IMPORTANT NOTICE TO OUR WATER CUSTOMERS

There will be an interruption of water service on **Wednesday, April 15<sup>th</sup>** on 13<sup>th</sup> Street, 14<sup>th</sup> Street, and Oak Street.

The interruption will be for installing a new valve on 13<sup>th</sup> Street and extending the water main on Oak Street. The outage is expected to last from **8:00am until 2:00pm**, but could last longer due to unforeseen complications. The interruption may cause some discoloration of the water and allow air to enter the system. Should you experience these conditions, please run your cold water until it is clear and the air has escaped from the system.

Please plan for the interruption by storing sufficient water for your needs.

The Municipal Services Commission requests your cooperation during this outage and regrets any inconvenience it may cause to our customers.

If you have a special problem or need we should know about or give special consideration to, please contact the Municipal services Commission at 302-323-2333 or 302-323-2334 between 7:00am and 3:30pm, Monday through Friday.

Thank You.